



TOA FACILITIES IN RHINELAND-PALATINATE

Opfer- und Täterhilfe e.V.

- **DIALOG** -
Wilhelmstraße 7-11
55543 Bad Kreuznach
(0671) 4822347
www.outh.de

Opfer- und Täterhilfe e.V.

- **DIALOG** -
Erthalstraße 2
55118 Mainz
(06131) 28777-33
www.outh.de

Pfälzischer Verein für Soziale Rechtspflege Kaiserslautern e.V.

- **DIALOG** -
Pfaffstraße 3
67655 Kaiserslautern
(0631) 3163619
www.asz-kl.de

Pfälzischer Verein für Soziale Rechtspflege Zweibrücken e.V.

- **DIALOG** -
Emil-Kömmering-Str. 12
66954 Pirmasens
(06331) 725300
www.pfaelzischerverein-zw.de

Verein Bewährungshilfe Koblenz e.V.

- Fachstelle für Täter-Opfer-Ausgleich -
Neustadt 9-10
56068 Koblenz
(0261) 1330694
www.bwh-koblenz.de

Handschlag - Starthilfe Trier e.V.

Gneisenaustraße 40
54294 Trier
(0651) 9989170
www.starthilfe-trier.de

Pfälzischer Verein für Soziale Rechtspflege Südpfalz e.V.

- **DIALOG** -
Nordring 11 a
76829 Landau
(06341) 381919
www.sozialrechtspflege-suedpfalz.de

Pfälzischer Verein für Soziale Rechtspflege Zweibrücken e.V.

- **DIALOG** -
Am Goetheplatz 4
66482 Zweibrücken
(06331) 725300
www.pfaelzischerverein-zw.de

Pfälzischer Verein für Soziale Rechtspflege Vorderpfalz e.V.

- **DIALOG** -
Berliner Straße 52
67059 Ludwigshafen
(0621) 592961-0
www.pfaelzischerverein.de



Publisher:

Ministerium der Justiz
(Ministry of Justice)
Ernst-Ludwig-Straße 3
55116 Mainz
Phone 06131 16-4897
Fax 06131 16-4944
Email pressestelle@jm.rlp.de
Web www.jm.rlp.de

Printing:

Druckerei der Justizvollzugs- und
Sicherungsverwahrungsanstalt Diez
Limburger Str. 122
65582 Diez

Version as of:

April 2019



Täter-Opfer-Ausgleich

(settlement between perpetrator and victim)

Benefits and opportunities



TOA - WHAT IS IT?

The **Täter-Opfer-Ausgleich (TOA)** [settlement between perpetrator and victim] is the attempt to reduce the negative effects of a criminal offence.

The perpetrator and victim have the chance to discuss the offence and its consequences as well as to negotiate a compensation. Provisions can hereby be made on civil claims such as compensation for personal suffering and damages.

TOA can bring about a suspension of legal proceedings or a reduced sentence.

This takes place with impartial mediation, which is voluntary and free of charge.

THE VICTIM CAN...

- express feelings such as anger, fear, frustration, harm and outrage in the settlement discussion,
- introduce ideas on compensation and look for a satisfactory solution together with the perpetrator,
- experience reconciliation and facilitate it personally
- if required, avoid lengthy and expensive civil proceedings.

HOW DOES IT TAKE PLACE?

In separate preliminary discussions, it is established whether the parties are willing to settle.

In the event of a subsequent exchange/mediation, those concerned try to work through the conflict and consider the possibility of a compensation.

The parties involved decide the type of compensation. The Public Prosecutor's Office or the court is informed on the result of the settlement efforts and the compensation.

A TOA can be done in **each stage of the investigation or criminal proceedings.**

THE PERPETRATOR CAN...

- outline the background circumstances of the offence and take responsibility for his/her own actions,
- demonstrate that he/she takes the victim's feelings and fears seriously,
- actively remedy the situation with a compensation,
- therefore obtain a suspension of the proceedings or a milder sentence.

WHO DOES IT?

In Rhineland-Palatinate, TOA is carried out by associations from the offender support or social administration of justice sector.

The employees responsible have special training.

They are not biased; they are neutral.

TOA is also carried out by some youth welfare offices.

ANY OTHER QUESTIONS?

Employees of TOA facilities (see reverse) can answer any questions you have about TOA.

Or look it up:

On the Ministry of Justice website
<http://jm.rlp.de/de/themen/taeter-opfer-ausgleich-toa>

or at
www.toa-servicebuero.de
www.taeter-opfer-ausgleich.de